

Platform Services

Plan, implement and maximize
return on your investment



Benefits:

- Smooth implementation and monitoring of the enterprise grid
- Experienced skilled IT resources when full-time resources aren't an option
- Proof that your cluster is production ready
- Smooth deployment of optimized applications
- Trained IT resources reduce overall IT costs

Overview

Today, many organizations count on mission-critical applications to run their business around the world, and around the clock. When something goes wrong, it's costly. Properly configured software minimizes system downtime before it affects your computing environment, saving you time and money. By optimizing your cluster's performance you can be sure that you are making the most of your technology investment.

Service Components:

- On-site configuration
- Remote cluster administration
- Platform RTM configuration
- Health-check
- Application integration and tuning
- On-site training

Our solution

Platform Computing provides a variety of service offerings to build a strong foundation of award-winning products, technical expertise, and comprehensive Professional Services to meet the growing demand for deploying scalable High Performance Computing (HPC) clusters.

Each offering is designed to help your organization smoothly accelerate the deployment of your Linux cluster. As a result, you can ensure a faster implementation with minimal troubleshooting.

To learn more about Platform Computing's Service Offerings contact us today at:

Service_Offerings@Platform.com.

Platform Services help you to realize the value of your Platform product investment.

Details

On-site configuration

Our experience designing, testing, integrating, and supporting our HPC management software products allows us to be the industry leader in providing installation and configuration services to securely and safely deploy your enterprise grids.

Remote cluster administration

For those customers without full-time cluster administrators on staff, we can provide administration, troubleshooting, and reconfigure services for previously deployed cluster environments via remote access.

Platform RTM configuration

This product allows both business and IT users to view, in real-time the status and metrics of their cluster(s). Platform Services can provide a start-up service engagement to ensure that Platform RTM is properly configured and performance is maximized.

“Health-check” verification

After optimizing the configuration of your cluster and running simulated stress tests, performance metrics are gathered to validate that your cluster is ready for production loads.

Application integration and tuning

For those customers wishing to incorporate third-party grid-aware applications, we can tune and optimize your application configurations before you deploy. Smoother deployments can lower IT costs and shorten the time it takes to receive the value from your work.

On-site training

Platform Computing provides certification around the use of our HPC management software products. We offer a variety of courses to teach users and administrators topics such as cluster administration, configuration, job submission, and monitoring commands.

Platform Computing is the leader in cluster, grid and cloud management software - serving more than 2,000 of the world's most demanding organizations for over 17 years. Our workload and resource management solutions deliver IT responsiveness and lower costs for enterprise and HPC applications. Platform has strategic relationships with Cray, Dell™, HP, IBM®, Intel®, Microsoft®, Red Hat®, and SAS®. Visit www.platform.com.

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